Firmware Upgrade Remotely For Distributors

-On Livoltek Web Platform

Before you upgrading for devices of end-users remotely, you must log in your distributor account. Please register your account referring to Part. A if you don't have it.(The installer account doesn't support firmware upgrade on web.)

A. Account Registration

There are two ways to obtain a My Livoltek account for distributors:

- ① Contact your upper-level distributor to create a new account for you.
- ② Register your account through Livoltek web platform by yourself. Here are the steps as follows.
- 1. Before registering an account in Livoltek website, please kindly check the URL whether it is the correct server for your region or not.
- For users in Asia, Latin America, Australia and other regions, please access the international server by using the URL below. https://www.livoltek-portal.com/#/
- For users in Europe, Middle East and Africa, please access the EU & MEA server by using the URL below. https://evs.livoltek-portal.com/#/
- 2. Choose "Distributor/Installer" tab and click Register Now to create an account.

3. Fill in required information successively and click "Register".

Tips: Open your email and enter the verification code you receive after filling in the email address on your registration list.



	LIVOLTEK
Transformers . The second	End start Distribution/instature
senare ser	
	Wolfication code
	TeleptoneNo. Inave read and agree to the Terms of Service aid Privacy Policy
	Register Evisting account? Sign in now

- 4. Go back to login page to enter account and password then click "Login."
- 5. Fill in the "New organization" information table in turn and click "submit" it. **Tips:**
 - 1 The 'Company Name' will be used as your organization name.
 - ② If you don't have an upper-level organization, please input and search 'Livoltek'.)
 - ③ After you click 'Submit' button, please wait for Livoltek administrator to review, and approve your application. You can also contact our technical support personnel to approve it quickly.



	New Organization	1612.0°	Approval Info.
	Company Profile	Company Email	Application for registration
	Milesinstaller tesing	Miles_chaos@163.com	
	* Region	· Organization Type	
351	China	v Installer 6	
	* Organization Code	Company Address	
	CN002ML99J	hangzhoù china	
	Applier Info.		
	PAppler Name	* Telephone	
	MiesLia	18913073860	
	* Login Account	* Register Email	

B. Firmware Upgrade

1. Log into your account and you will see management page as below.

LIVOLTEK Homepage Big Board Sites	Devices 🗸 O&M 👻 Customer Service 🗸 System Management 🗠	V2.2.2.3 English 🔻 📮 🔔 🔹
Site Status	Crid-tied Solar System	5 performance
Generation Status 6.33 w Real fame Hower PV Capacity PV Capacity P	Solar Storage System Wh 100 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Ben for the state of the state
Official Vision Official Vision Image: A 22.86 Annun Image: A 26.07 Annun Weather Overview Mont 3023 64 10 Image: A 27 Image: A 27	EV Charging Hub to the ging datation Will taking the feedback of the general taken to the general taken taken to the general taken taken to the general taken t	29
		Online Office Alarm 1 28 0

2. Enter the Upgrade Operating page:

Click "O&M" > "Device Operation" > "Firmware Upgrade" (create upgrade task/check upgrade history):

LIVOLTEK	Homepage	Big Board	Sites	Devices ~	0&M ^	Customer Serv	vice System Manage
O&M >> Device Operation >> Fin	rmware Upgrade				Device Oper	ation <	Firmware Upgrade
Real-time Task	History				Alarms	°0.	
• New Upgrade Task					Reports >		

3. Create an upgrade task:

If the form of installation is single, please click "Single", otherwise click "parallel".

	Big Board Sites	Devices ~ 08M ~	Customer Service ~	System Management ~		
O&M >> Device Operation >> Firmware Upgrade	.0					
Real-time Task History	A PART					
O Parallel O Single				Ś	<i>\$</i> 7	
Site Name Product Series	Product Model Device	SN .	Operate Account Firmware	e Type Previous Version	Upgraded Version Upgr	ade Completion Tir
1. A.	r			\$. 		

Click "Parallel/Single" > Select "product series" > "product model" > Select "firmware type" > Search "device SN" > Select "target device" > Search "target version and confirm." If you don't know about above information of devices, find it on the nameplate of device or search SN in "Devices" to obtain them.

GF	uct Series	Product Model	Firmware Type	Version	Device S	ŝN
ielecto	ed I Count Device				Q Search	D. Repet
	Device SN		Product Model	Ver	sion	
	GFX3001H22200065		GFX3001H22200065(GF1-5K485	31) VO.	8.3	
			ç ⁹			
Total 1	I 20/page ∨	< 1 > G	o to 1			
arget	Version	Firmwa	ure .	Version	Commited	
V0.68 - GF1					06:42:51.000+0000	

- 4. Check task status:
- You can click "Real-time Task" to check real-time tasks which are in progress.

Real-time Task	History		
🕀 New Upgrade Task)		
Site Name	Product Series	Product Model	Device SN
Joaane	GF	GF1-5K48S1	GFX5001N21120190(GF1-5K48S1)
		task li	st

• You can click "History" to check history task succeed or not. (failure reason is also shown in the list.)

If successful, "Upgrade Success" will be displayed in "Upgrade Result" in the History list.

Real-time Task	History												
Product Series	Product Model Plinnware Type Upgrade Result. Upgr				Upgrade Competen	ed Time							
Please select		Please	e select		Al		AI		2022-10-15	- 2022-11-15			O Search D Reset
Site Name	Product Set	ries	Product Model	Devic	e 58	Operat	e Account	Ferminate Type	Previous Version	Upgraded Wirsion	Upgrade Completion Time 🗢	Upgrade Result	Failure Reason
4F-ON GRID	GT		GT1-6KD1	GT11	001H22360004(GT1-6KD1)	LINRD		DSP2	V1.0.3	V10.4	2022-11-15 15:46:33	Upgrade Success	
4F-ON GRID			GT1-6KD1	GT11	0011-22360004(GT1-6KD1)	LIKRD		DSP1	V1.1.0		2022-11-15 15:07:57	Upgrade Failed	Upgrade Failed(Tarpet Erneware Install ation failed)
4F-ON GRID			GT1-6KD1	otte	001F22360004(GT1-6KE1)	LINRD		DSP1			2022-11-15 14:40:54	Upgrade Success	
4F-ON GRID			GT1 6KD1	GTIN	011-22360304(GT1-6KD1)	LISRD		DSP2			2022-11-15 1494.01	Upgrade Success	
4-ON GRID			GTH-SKUT TOTAL	am	011-22360304(GT1-6KC1)	LINRD		DSP1	vyad		2022-11-15 13:52:46	Upgrade Fasted	Timeout (Waitting for device updatin g)